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1. Bingle Website Security and Privacy Statement

This website is owned and operated by Bingle.com Pty Ltd ABN 93 121 114 574 ("Bingle") under the domain name bingle.com.au (the "Website"). Bingle is an authorised representative of and fully underwritten by Australian Associated Motor Insurers Limited. AR 312546.

This Security and Privacy Statement explains our policy for handling personal information that you may provide to us as you access and interact with the Bingle Website. 'Personal information' means information that identifies you as an individual or from which your identity can reasonably be ascertained. Bingle encourages you to review its Security and Privacy Statement periodically as it may be updated from time to time.

This Statement should be read in conjunction with the Bingle Website Terms of Use, which govern your use of the information, graphics and materials on the Website. By using this Statement and the Website you agree to be bound by those Terms.

In addition to the provisions of this Security and Privacy Statement, there may also be specific and additional privacy provisions that apply to certain parts of the Bingle Website. You should review such additional provisions where applicable.

Bingle is a member of the Suncorp Group. [Click here to read the Suncorp Group Privacy Policy.](#)

2. Your security and privacy

Bingle understands and appreciates that you, as a Bingle Website visitor, are concerned about the security, privacy and confidentiality of information we may gain about you online. Bingle is committed to respecting your privacy.

Bingle values the personal information you give us and will take all reasonable precautions to prevent unauthorised access to that information. Bingle will not give your personal information to any other organisation for their marketing purposes. Bingle has taken specific measures to respect your privacy and the security of any personal information you may provide to us while visiting our website.

3. Emailing Bingle

For example, unless otherwise stated, when you send Bingle an email, the content of your email and your email address is retained by us for only as long as it takes to respond to your inquiry unless you provide us with your permission to retain that information or where we believe there is a legal reason to retain the information for a longer period.

**4. Information
collected and
how we use it****4.1 General information**

The information we will collect about you will depend on how you use the Bingle Website.

If you visit the Bingle Website to read, browse or download information, our computer system will record information such as the date and time of your visit to the Website, the pages accessed and any information downloaded. This information is used for statistical, reporting and Website administration and maintenance purposes only.

The Bingle Website also uses the services of Visual Sciences to monitor website use. Visual Sciences does not collect any personal information while you use the Bingle Website and the reports it provides to Bingle are of aggregated information only. We reiterate that such information does not identify you as an individual. These reports help Bingle to maintain, administer and improve this Website.

The Bingle Website may offer interactive facilities including premium calculators and online application forms. If you use any interactive features, we may, but generally do not, capture any personal information that you may enter when using these tools. The exceptions are where you request an insurance quote or buy insurance cover, which are dealt with in section 4.2.

The Bingle Website may offer competitions or promotions from time to time. If you submit an entry in such a competition, Bingle will print out your application form and record contact details in our mainframe system. Bingle may use this information to contact you in relation to such competitions or promotions at a future time unless you have indicated you do not want to be so contacted. This information is purged from our mainframe system on a regular basis.

4.2 Obtaining an insurance quote or buying insurance cover

All personal information you provide to Bingle over the Internet while inquiring about or obtaining an insurance quotation or insurance cover is passed through a secure, encrypted connection. The secure connection is over a protocol called secure sockets layer (SSL). Bingle uses the strongest form of SSL encryption (128-bit), which provides a very high level of protection against unauthorised access in order to prevent unauthorised persons from reading the information you send to Bingle while it is in transit over the Internet.

Once your personal information has been received at the Bingle website, we take all reasonable precautions to securely pass that information to the Bingle mainframe computer. The Bingle mainframe computer is not directly accessible through the Internet. No details you provide to us are stored on a web server.

4.3 Third party sites

The Bingle Website may contain links to Websites that are owned or operated by third parties independent of Bingle, ("Third Party Websites"). Third Party Websites should contain their own privacy statements and those third parties are responsible for informing you about their security and privacy practices.

5. Cookies

The Bingle Website uses "cookies" as a fundamental part of its interaction with your Internet browser. Cookies enable Bingle to provide you with a superior, customer-oriented service. A "cookie" is a small text file placed on your computer by our web server. A cookie can later be retrieved by the Bingle Website servers. Cookies are frequently used on websites and you can choose if and how a cookie will be accepted by configuring your preferences and options in your browser. Cookies do not alter the operation of your computer in any way.

Cookies are primarily used by the Bingle Website to enable the online insurance quotation process. Most of the Bingle Website operates by use of cookies. Therefore, if you wish to make full use of the Bingle Website, it is recommended that you accept cookies. Cookies may also be used to record non-personalised information such as the date, time or duration of your visit, or the pages accessed, for website administration, statistical and maintenance purposes. Any such information will be aggregated and not attributed to individual users.

6. Use and disclosure of personal information

Other than the uses and disclosures of personal information described in the Sections above, Bingle may also use or disclose personal information or information generated by cookies which you have provided to us when:

- a. you have authorised us to do so;
- b. we have given you notification of the intended use or disclosure and you have not objected to that use or disclosure;
- c. when fraud or unlawful activity is suspected by Bingle and the information is disclosed to relevant persons or authorities;
- d. in accordance with this Statement;
- e. we believe that the use or disclosure is reasonably necessary to assist a law enforcement agency or an agency responsible for national security in the performance of their functions; or
- f. Bingle is authorised, required or permitted by law to disclose the information.

Please note that Bingle does, in the course of its business, transfer personal information collected through the Bingle website to our authorising licensee, Australian Associated Motor Insurers Limited (ABN 92 004 791 744), as it underwrites all of our insurance policies.

7. Access

If you have any queries about the operation of this Website, or if you believe that the personal information that we hold about you may be inaccurate, incomplete or out-of-date please contact Bingle at bingle.com.au or by mail at Bingle, GPO Box 4514, Melbourne 3001.

8. Acceptance and changes to Security and Privacy Statement

You acknowledge and accept that your use of the Bingle Website indicates your acceptance of the Bingle Website Terms of Use and the Security and Privacy Statement. Bingle may at any time vary the Security and Privacy Statement by publishing the varied Security and Privacy Statement on the Bingle Website.

Bingle is under no obligation to specifically notify you of any variation to the Security and Privacy Statement. You accept that by your use of the Bingle Website after any variation, Bingle has provided you with sufficient notice of the variation and you are taken to have accepted the new Security and Privacy Statement.

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